

4 Customer Focus

ON SITE ANALYSIS: First, we'll perform an on-site assessment of your current packing and shipping operation to identify the costs and inefficiencies that plague your high-volume operation. Pregis' specialists will evaluate your operation to determine the right IntelliPack system for your products.

DESIGN LABS: Pregis customers have access to our national design and packaging labs. Each lab is equipped with state-of-the-art equipment to make sure your package meets or exceed performance requirements.

Pregis will identify specific technical requirements for your application and develop a custom packaging solution based on a comprehensive needs analysis. We conduct the necessary testing and provide a detailed report of findings and recommend "next steps." We guarantee our customers a quality product that performs consistently in the most demanding of shipping environments.

TRAINING: Our training team will work with your operators to ensure your packaging operations are back online quicker—and more productively—than before.

SERVICE: We will provide the ongoing service, support and world-class technical assistance that keep your packaging lines running.

At Pregis, customers are our first priority. We work hard to remain flexible and to deliver the right product, superior service and the knowledgeable support that our customers deserve.



Contact Pregis protective packaging solutions: 866.692.2166 • www.intellipack.com